



# **WELCOME!**

## **Thank you for choosing Dogs at Camp!**

When you booked your dog(s) into camp through our online system, you provided us with the information we need for you and for your dog(s).

Each time your dog comes into camp, we will still need feeding and bed time instructions, updated proof of vaccinations, and an emergency contact. We do not keep that information on file from your previous camp stay (if your dog has been with us before), as this information may well have changed since last time.

**Please print and complete the forms below, and bring them in when you drop your dog(s) off at camp.**

## **Also, please be aware of the following:**

Dogs at Camp provides an open concept environment for dogs, and as you saw during your visit here – the dogs spend their time together with other dogs. We don't keep dogs separated from other dogs, unless you have requested that your dog sleeps in a crate at night.

(How many times did we say 'dogs' in that last paragraph?!)

Sending a dog to camp is not unlike letting a child play in a school playground, or sending him or her to Summer camp. They are 'on the go' much of the day, busy playing and tiring themselves out! Dogs will be dogs, and although it is very rare, it is indeed possible for a dog to become ill or to be injured while at camp.

We have had very few such incidents over the years, and we take every precaution and measure to minimize the risk. Still, we feel that it's important that you know of the possibility of such an occurrence.

Should this happen, as indicated on our boarding agreement - our staff are trained in Dog First Aid, and will respond accordingly and immediately. If we feel that Veterinary attention is needed, we do not hesitate, and we have Veterinary care just minutes away, day and night.

**We thank you for the opportunity to provide our services to you, and wish you safe and enjoyable travels while your dog vacations with us!**

***The Dogs at Camp Team***

# WHAT TO PACK FOR CAMP



Please take the time to ensure that your dog arrives with everything we require, listed below:

**Forms:** Please ensure that these are complete, and signed. This includes:

- Emergency Contact
- Feeding and Bed Time Instructions
- Check In / Check Out Times
- Vaccination Certificate
- Grooming / Bathing Instructions (if applicable)
- Vaccination / Flea Control Waiver (if applicable)
- Proof of flea Control (May through October only)

**In order to attend camp, the following health requirements must be met:**

- DHPP (also called DAPP or DA2PP) vaccine
- Rabies vaccine
- Bordetella (Canine Cough) vaccine
- Flea Control Treatment

**Proof from your Vet must be provided that your dog has had these vaccines and is on a flea control program (May through October).** This proof must show when the vaccines have been given and their expiry date. **Please bring a PHOTOCOPY of your dog's proof of vaccination for us to keep on file.** This is only required if your dog has had updated vaccinations since his/her last visit.

**If for any reason your dog has not had any of the required vaccinations listed above, please see the 'Vaccination and Flea Control Waiver' form in this package.**

**Food** - Please ensure that you bring enough food for your dog's entire stay at camp. Rather bring slightly more, than slightly less!

**Medication** (if applicable of course)

**Collar** - canvas - NO 'choke chains', 'prong collars' or any metal collar.

**Bedding** - An old blanket, sleeping bag, or large towel. As you know, we are a camp, and not a dog hotel or motel. Due to the very nature of our environment, beds tend to get dirty and often torn, and we generally don't return them. For this reason, please make sure that you send something you're willing to give up!

**Leash**

**Your Dog** – on his or her leash please!

**And what should I leave at home?**

Everything else! We do not accept toys, bowls, or anything else you're thinking of bringing (you wouldn't believe what people think of!). We have plenty of anything and everything else we need!

# **WHAT HAPPENS IF MY DOG GETS INJURED OR SICK WHILE STAYING AT CAMP?**



We work very hard each and every day to provide an enjoyable and safe camp experience for each dog in our care. However, we do on occasion encounter an injury or an illness - and we'd like to review that possibility with you, and how we deal with such circumstances.

The most common 'ailments' we see are dogs with diarrhea, or dogs 'throwing up'. As you have most likely experienced this with your dog(s) at home, we see the same here at camp. There are various remedies that are often helpful when dealing with either or both of these symptoms. Those include skipping a meal, adding rice to a meal or providing a meal of only rice, adding pumpkin 'puree' to a meal, or adding a probiotic powder to meals.

We may try any of the above, depending on the symptom and severity of the symptom(s). Most often, these symptoms clear after a couple of days. If, however, things worsen, or we see other symptoms - such as lethargy, excessive blood in the stool (it's not uncommon for dogs to temporarily have some blood in the stool), or a significant change in temperament or energy level (meaning, anything that isn't typical for your dog in our experience) - we will arrange Veterinary care by the Veterinary clinic that is able to see your dog as quickly as possible.

If we see any other ailment that we feel is of concern, such as an eye infection, ear infection, coughing, loss of appetite that seems to be continuing (and not improving), we may arrange a Veterinary appointment - again, if we feel it's necessary and can't be managed at camp.

If there is an injury such as a wound which might need stitching, a limp that is continuing, or any other injury we feel may need Veterinary attention, we will arrange an appointment.

In the event that we have taken your dog into our Veterinarian, we will contact your emergency contact following that appointment to advise him/her of the fact that we've taken your dog into our Vet, and what the outcome was. If you would prefer that we contact you directly by email, please note that on your Emergency Contact form.

As noted in our Boarding Agreement to which each client agrees when registering an account through the booking system on our web site, Veterinary expenses are the responsibility of each client, and not of Dogs at Camp. We will take care of such expenses in your absence and will add them to your invoice.

As you've already noted in our boarding agreement, each client takes financial responsibility for any Veterinary expenses incurred should his/her dog injure another dog at camp.

As we have been caring for dogs for many years, experience has taught us not to over-react, so that we don't rush a dog into our Vet for what we feel might be a passing 'issue'. We will not hesitate, however, to seek Veterinary care should we feel it may be necessary.

Just as children in school or at Summer camp can and do routinely come down with colds, coughs, flus, and at times - injuries - so it is with dogs.

Our mandate is to ensure that in the event of injury or illness while your dog is at camp, we will act immediately and effectively to do what we feel is best for the health and safety of your dogs, as well as the rest of the dogs in our care.



# FEEDING AND BED TIME INSTRUCTIONS

Please print this page SINGLE SIDED, as we keep this page with your dog's food, separate from our other forms. Thank you!

Dog's name: Last \_\_\_\_\_ First \_\_\_\_\_

Breed: \_\_\_\_\_

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## Food and feeding instructions:

Which brand of food do you feed this dog? \_\_\_\_\_

Where do you usually buy this food? (name of store) \_\_\_\_\_

Is the food: Dry: \_\_\_\_\_ Canned: \_\_\_\_\_ Both: \_\_\_\_\_ Raw/homemade: \_\_\_\_\_

Does this food need refrigeration? \_\_\_\_\_ Freezing? \_\_\_\_\_

My dog is to be fed (Please circle one below):

Morning only       Evening only       Morning and evening       Three times per day

How much food per meal:

\_\_\_\_\_

Any other dietary concerns (e.g. Food Allergies):

\_\_\_\_\_

\_\_\_\_\_

Medications / Supplements:

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

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## Bed time Instructions (This is only for overnight). My dog is:

- Crate trained, please use crate.
- Crate trained, please use only if necessary.
- Not crate trained/don't know, please do not use.

# **EMERGENCY CONTACT**



**Dog's name:** Last \_\_\_\_\_ First \_\_\_\_\_

We cannot accept a dog at camp without this contact. This **MUST** be someone other than yourself or your spouse.

**Please ensure that this person is aware that your dog will be at camp**, and that he or she is willing and able to care for your dog. This person would be contacted by us in the case of either a medical emergency, or behavioural concerns (such as a display of aggression).

**Emergency contact name:** \_\_\_\_\_

Home Phone # \_\_\_\_\_

Work # \_\_\_\_\_

Cell # \_\_\_\_\_

**Optional: Emergency contact #2 name:** \_\_\_\_\_

Home Phone # \_\_\_\_\_

Work # \_\_\_\_\_

Cell # \_\_\_\_\_

**Your contact information while you're away:**

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## ***CHECK IN / CHECK OUT TIMES***

The following schedule allows us to continue to provide a healthy, safe, and comfortable environment for our dogs. We strictly adhere to the times below, and insist that you contact us by phone in advance – should you need us to consider an exception.

### **Check in:**

7:45am – 8:15am **OR** 11:15am – 11:45am

### **Check out:**

11:15am – 11:45am **OR** 5:15pm – 5:45pm

**If you arrive a few minutes early for check in:** Please wait in your vehicle until the correct time. If you are late for a morning pick up or drop off – we may ask that you return during the next time ‘slot.’

**If you cannot pick up by 6pm,** please contact us by phone ahead of time, and we will arrange for pick up on the following day.

**NOTE:** *If you have extenuating circumstances and need to come outside of the above times, this MUST be pre-arranged, and is not available outside the hours of 7:45am - 5:45pm. In that event, a \$25 early or late pick up / drop off fee will be charged.*

### **Why are we so strict with our schedule?**

Dogs at Camp provides a unique environment, within which dogs have the opportunity to exercise, socialize, and of course – play! We work VERY hard to ensure the continued safety of this environment. In order to do so, our camp days are structured carefully, and in advance. This means that we know exactly when dogs are arriving, and departing. Having clients arrive unexpectedly is VERY difficult for us, and we ask for your cooperation by ensuring that you adhere to the times above.

### **Payment Policy**

We schedule staff in advance based on the number of dogs booked into camp. Therefore, you will be charged for the full duration of your reservation. This will not be discounted should you choose to pick up before the scheduled departure date, or drop off after your scheduled arrival date.

We accept both Visa and MasterCard as forms of payment, as well as debit and cash. We do not accept American Express. There is a slight fee for using your credit card (2.5% of total bill but subject to change without notice). **Payment MUST be received in full upon check-out.**

I am aware of, clearly understand, and agree to the camp policies/pricing - as outlined on this page.

Name (please print) \_\_\_\_\_ Today's Date: \_\_\_\_\_

Signature \_\_\_\_\_

# VACCINATION AND FLEA CONTROL WAIVER



Dog's name: Last \_\_\_\_\_ First \_\_\_\_\_

***This form is needed only if your dog has not been fully vaccinated or you do not have proof of up to date vaccinations.***

We are well aware of the fact that Veterinarians have varying opinions on vaccinations, and the frequency with which they are given to dogs. In addition, we realize that in some cases a Veterinarian may decide not to provide a particular vaccine as a result of the age of a dog, or of a particular health issue. If this is the case with your dog, we require the completion of this form. By completing this form you are agreeing that Dogs at Camp is not responsible for your dog's health relating to these vaccines / flea control.

Please check the prevention measures below which your dog has **NOT** received or for which you don't have proof:

- Rabies                                       Bordetella (Canine Cough)  
 DHPP (also called DAPP)               Flea Control (warm months only)

If your dog has not received Rabies or DHPP, please attach proof from your Veterinarian that your dog has had a health check up in the last 12 months. Please also have your vet sign this form indicating that he/she is aware that your dog is not fully vaccinated.

Please let us know why this vaccination / these vaccinations were not given:

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Please let us know why flea control has not been given:

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*Note that we do not accept flea collars at camp. If a flea is found on your dog while at camp, we may administer a topical flea control.*

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## Owner Acknowledgement

I acknowledge that my dog has **NOT** received the prevention measures marked above, and I take full responsibility for the health of my dog and any related treatment, should he / she contract any of the above while at camp.

Signed: \_\_\_\_\_ Date: \_\_\_\_\_

## Veterinarian Acknowledgement

I acknowledge that this dog has not received the above checked vaccinations but has received a health checkup within the last year and was shown to be free from disease.

Signed: \_\_\_\_\_ Date: \_\_\_\_\_

# **GROOMING / BATHING INSTRUCTIONS**



*This form is needed only if you have signed your dog(s) up for a bath.*

**Dog's name:** Last \_\_\_\_\_ First \_\_\_\_\_

Approximate Weight: \_\_\_\_\_

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At this time Dogs at Camp is providing a 'wash 'n dry' service, including a bath / shampoo, ear wash, dry, and brush. We do not provide full grooming / trimming services.

**Does your dog have any skin conditions or allergies?**

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**Please list any medical conditions that could be affected by grooming?**

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**Any other specific information or grooming instructions you would like to provide:**

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